



**Immediate Response
Required
DO NOT DISCARD**

NOTICE TO SCHEDULE APPOINTMENT FOR MANDATORY WATER METER INSTALLATION

The City of Coleraine is installing water meters in all homes or businesses in July and August 2026. The new water meter will allow the city to measure the actual usage by each resident or business. In addition, the city is installing an advanced metering infrastructure (AMI) system allowing meters to be read remotely, improving customer service and reducing costs.

Installation of the water meter is at no cost to the homeowner (during the project timeframes) and takes approximately 60-minutes to complete. The installation of the water meter will typically be in the utility room or lower level of your home or business. An adult 18-years or older must be present at the time of installation and make sure that the area is clear to allow working space for the installer.

The city purchased Kamstrup water meters from DSG. Joel Adelman from JA Consulting will manage the project and Hennager Plumbing & Heating will be installing the meters. All installers will have a photo ID, uniforms, travel in marked vehicles, and have completed a background check.

Dates of Project

Week #1 (July 13th – 17th, 2026)

Week #2 (August 10th – 14th, 2026)

**To schedule your appointment, contact Joel Adelman at 507-820-1008
or via email at jskpadelman@gmail.com**

Appointments are scheduled in 4-hour timeframes in which the installer will arrive.

Appointments are available at the following times:

Monday – Thursday: 8 am – 12 pm, 12 pm – 4 pm, or 4 pm to 6 pm

or Friday: 8 am – 12 pm

*****Please do not contact the City Office to schedule appointments*****

Please schedule your appointment immediately. If you will not be available during the days of the project, please coordinate with a family member, friend, or neighbor to provide access to your home for the installation of the meter. ***Failure to schedule an appointment during the project dates may result in the water being turned off and additional costs for the homeowner to hire a local plumber to complete the work.***

Thank you for making this a successful project.

City of Coleraine
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